

Cisco TelePresence ATP Training Program



Videoservices technical instructors leverage practical project experience when delivering training courses making them highly relevant when facing 'real-world' TelePresence implementation scenarios.

Our team provides comprehensive training of individuals and partners willing to achieve a full understanding and an "in-depth" view of videoconferencing technologies using state-of-the-art labs to demonstrate hardware and software functionality.

Working together with Cisco in the areas of video consulting and implementation projects since 2004, Videoservices has also been a learning partner in Spain and selected European training centers since 2008.

The company holds its own first-class training facilities including lab and lodging capabilities in a privileged location at the Paseo Mallorca promenade in the heart of Palma de Mallorca, making it a perfect combination of learning and leisure.

The company

Videoservices is a specialized telepresence company with main offices in Palma de Mallorca and advanced technical resources in Spain to cover Iberia and Europe. Videoservices has been present in the videoconferencing industry since 2001 getting involved in large telepresence infrastructure and endpoint project consultancy. Focusing on filling the gap between vendors and users, the company has developed specific and valuable skills in knowledge management so as to provide customers and partners with the best videoconferencing training services.

Training Location Mallorca



- > Palma de Mallorca brand new training facility building (2010). Sitting at the Paseo Mallorca promenade it's a privileged location in the city centre, close to Avenida Jaime III -one of the most exclusive shopping and commercial areas. A very short walk to "Es Baluard" - the Contemporary Art museum-, the Cathedral and La Lonja's nightlife & restaurants area, the Real Club Náutico, and the Paseo Marítimo
- > Direct Bus connection from the Airport to the building's front door (Airport bus Nr.1, the Paseo Mallorca first bus stop)
- > Walking distance to major City attractions and points of interest. Public parking facilities @ 180 meters

[Link Google Maps](#)

Training Rooms

- > Two dedicated training rooms
- > Daylight windowing in main training room
- > Wooden floor
- > Dedicated lighting conditions: direct and indirect lighting
- > Direct lighting intensity regulation
- > Customizable air conditioning / clima for each room.
- > Totally customizable seating and tables distribution
- > In-room and "in building" catering facilities for coffee-break & lunch
- > Acoustical isolation between Room Nr. 1 and Nr. 2
- > Embedded loudspeakers
- > Full-equipped LAB for telepresence training
- > LAN connectivity: in-room cat6 gigabit ethernet cabling connections
- > WAN connectivity: Symmetrical WAN Internet Access via Fiber Optics circuits for videoconferencing training-only
- > Additional WAN Wireless Internet access for students through DSL connections
- > Dedicated private LAN connectivity to infrastructure racks.

Cisco TelePresence ATP Training Program



Implementing Express TelePresence Video Solutions (Express level)

PAIETVS v1.0 ILT
16 hours (2 days)

Course Overview

At the end of the 2 day course students will be able to install and operate a basic Cisco TelePresence network.

Course Objectives

Upon completing this course, the learner will be able to meet these overall objective to put into practice the skills learnt within the online component of the course including:

- > Installing, configuring and operating a Cisco TelePresence C40 codec
- > Configuring a Cisco TelePresence Video Communication Server
- > Configuring and operating a Cisco TelePresence MCU 4501
- > Configuring and operating a Cisco TelePresence Management Suite

Target Audience

The primary audience for this course is as follows:

- > Installation and support engineers installing the Express Partner equipment

The secondary audience for this course is as follows:

- > Sales engineers demonstrating Express Partner equipment

Learner Prerequisite Skills and Knowledge

- > Completed and passed the PATVSEE exam
- > Completed the ELT component of the PAIETVS course

Implementing Advanced TelePresence Video Solutions 1

PAIATVS1 v1.0 ILT
40 hours (5 days)

Course Overview

The Advanced TelePresence Video Solutions Part 1 course is designed to empower the partner with the capacity to install, configure, maintain and troubleshoot a Cisco TelePresence network so that 80% of all field activity is unassisted.

Course Objectives

Upon completing this course, the learner will be able to meet these overall objectives:

- > Locate support documentation, install, operate, configure, maintain, and troubleshoot Cisco TelePresence Codec C90
- > Describe Call Control protocols, install, configure basic registration capabilities, and troubleshoot Cisco TelePresence Video Communications Server (VCS).
- > Locate support documentation, install, operate, configure, maintain, and troubleshoot the Cisco TelePresence MCU range
- > Install, operate, configure, maintain, and troubleshoot the Cisco TelePresence Management Suite (TMS).

Target Audience

The primary audience for this course is as follows:

- > Installation and support engineers installing, maintaining and troubleshooting the Cisco TelePresence solutions

The secondary audience for this course is as follows:

- > Sales engineers planning Cisco TelePresence solutions.

Learner Prerequisite Skills and Knowledge

The knowledge and skills that a learner must have before attending this course are as follows:

- > Completed and passed the PATVSEE exam
- > Completed and passed the PATVSEA exam

Implementing Advanced TelePresence Video Solutions 2

PAIATVS2 v1.0 ILT
40 hours (5 days)

Course Overview

The Advanced TelePresence Video Solutions Part 1 course is designed to empower the partner with the capacity to install, configure, maintain and troubleshoot a Cisco TelePresence network so that 80% of all field activity is unassisted.

Course Objectives

Upon completing this course, the learner will be able to meet these overall objectives:

- > Recognize the MSE 8000 chassis and the corresponding blades available including their function
- > Be able to operate a Cisco TelePresence Server to enable mixed network calls between CTS and other Cisco TelePresence endpoints.
- > To be able to configure and operate a Cisco TelePresence Content Server
- > To be able to configure a Cisco TelePresence Video Communication Server for subzones, zones, complex dial plans and security requirements
- > To be able to use the Cisco TelePresence Management Suite and Cisco TelePresence Communication Server to provision Movi and E20 systems

Target Audience

The primary audience for this course is as follows:

- > Installation and support engineers installing, maintaining and troubleshooting the Cisco

TelePresence solutions

The secondary audience for this course is as follows:

- > Sales engineers planning Cisco TelePresence solutions.

Learner Prerequisite Skills and Knowledge

- > Completed and passed the PATVSEE exam
- > Completed and passed the PATVSEA exam
- > Completed PAIATVS1 class